

Other transport services in York

Bus services

For up-to-date information on all bus services, telephone (01904) 551400.

York Wheels

York Wheels is a registered charity providing car and minibus transport for residents who, by age or disability, find taxis and buses difficult to use. Please telephone (01904) 630080 or (01904) 726791 for further information on bookings and charges. City of York Council also provides some financial support for these services.

Shopmobility

Shopmobility lends scooters and wheelchairs to help people with mobility problems get around the city centre more easily. It is based on the top floor of Piccadilly Car Park, where parking is available to all its customers. For further information, please telephone (01904) 679222.

www.shopmobilityyork.org.uk

Parking permits

Disabled people are entitled to park free of charge in most city centre car parks. To do this you will need a Blue Badge. Please telephone (01904) 551554 to make an application for a Blue Badge. Special green permits are required to park in the pedestrian footstreets. To apply for a special permit, telephone (01904) 552633.

Taxis

Over 150 Hackney Carriages (taxis) are registered in York. Of these, some are wheelchair accessible. Many private hire vehicle operators also have accessible vehicles in their fleets. For more information, please contact the operator concerned.

This leaflet is available in alternative formats on request, such as audio. Please telephone the office on 01904 551441.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جا سکتی ہیں۔ (Urdu)

☎ (01904) 551550



Dial & Ride
York's flexible bus service

TO BOOK RING
01904 551441

What is Dial & Ride?

Dial & Ride is York's flexible bus service for residents who have difficulty in getting around. It provides a door-to-door service, taking you from home to the city centre or major supermarkets. Buses are equipped for people who have difficulty walking and for those who use wheelchairs.

We also run reasonably priced seasonal trips out of York. Check details with the office.

How do I use Dial & Ride?

- Step 1: Find out in which ward you live
- Step 2: Choose where and when you would like to travel from the timetable
- Step 3: Call the office on **01904 551441** between 8am and 12 noon to book a seat
- Step 4: Pay the driver when you travel.

Check which area you live in

More flexible arrangements may be possible for residents who live within the city walls. Please telephone to enquire.

There is also some flexibility for people who live near to a boundary between neighbouring areas. Please discuss your requirements with us and we will do our best to help.

Booking a seat on Dial & Ride

You need to book in advance by telephoning **01904 551441**. Office opening times are weekdays from 8am until 12 noon but you can leave a message outside of these times. Please remember to always leave your name and phone number. There are limited seats available on each bus, so please book early. We can take bookings up to two weeks in advance.

What does it cost?

Full fare

£5.00 for a return journey : £2.50 for a single journey

Concessionary pass holders

£2.75 for a return journey : £1.50 for a single journey
Blind person's pass holders travel free.

Wheldrake

Monday

Monks Cross	Pick up from home	13.00 – 14.00
	Return home	15.45

Tuesday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

Wednesday

City Centre	Pick up from home	13.00 – 14.00
	Return home	15.45

Thursday

Monks Cross	Pick up from home	09.00 – 10.00
	Return home	11.30

Vangarde	Pick up from home	10.00 – 11.00
	Return home	14.30

Friday

Askham Bar	Pick up from home	09.00 – 10.00
	Return home	11.30

Strensall

Monday

Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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City Centre and Fossbank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Thursday

Clifton Moor And Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Clifton Moor	Pick up from home Return home	10.00 – 11.00 12.30
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Acomb : Holgate : Westfield

Monday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Tuesday

Clifton Moor and Dunhelm	Pick up from home Return home	09.00 – 10.00 12.30
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Wednesday

Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Askham Bar	Pick up from home Return home	14.00 – 14.45 16.00
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Thursday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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City Centre and Fossbank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Monks Cross	Pick up from home Return home	10.00 – 11.00 12.30
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Bishopthorpe

Monday

Monks Cross	Pick up from home	09.00 – 10.00
	Return home	11.30

Tuesday

Vangarde	Pick up from home	10.00 – 11.00
	Return home	14.30

Wednesday

Clifton Moor and Dunhelm	Pick up from home	09.00 – 10.00
	Return home	12.30

Thursday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

Friday

City Centre and Fossbank shops	Pick up from home	10.00 – 11.00
	Return home	14.30

Askham Bar	Pick up from home	13.00 – 14.00
	Return home	15.45

Rural West York (incl Skelton)

Monday

Monks Cross	Pick up from home	09.00 – 10.00
	Return home	11.30

Tuesday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

City Centre and Fossbank shops	Pick up from home	10.00 – 11.00
	Return home	13.30

Monks Cross	Pick up from home	13.00 – 14.00
	Return home	15.45

Wednesday

Askham Bar	Pick up from home	14.00 – 14.45
	Return home	16.00

Thursday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

Friday

Vangarde	Pick up from home	10.00 – 11.00
	Return home	14.30

Clifton Moor And Dunhelm	Pick up from home	13.00 – 14.00
	Return home	15.45

Rawcliffe and Clifton Without

Monday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Tuesday

City Centre and Foss Bank Shops	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Thursday

Clifton Moor And Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Clifton Moor And Dunhelm	Pick up from home Return home	09.00 – 10.00 11.30
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Clifton Moor And Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Clifton

Monday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Thursday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Clifton Moor and Dunhelm	Pick up from home Return home	09.00 – 10.00 11.30
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Monks Cross	Pick up from home Return home	10.00 – 11.00 12.30
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Clifton Moor And Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Copmanthorpe

Monday

Monks Cross	Pick up from home	09.00 – 10.00
	Return home	11.30

Tuesday

Vangarde	Pick up from home	10.00 – 11.00
	Return home	14.30

Wednesday

Clifton Moor and Dunhelm	Pick up from home	09.00 – 10.00
	Return home	12.30

Thursday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

Friday

City Centre and Fossbank shops	Pick up from home	10.00 – 11.00
	Return home	14.30

Askham Bar	Pick up from home	13.00 – 14.00
	Return home	15.45

Osbalwick and Derwent

Monday

Monks Cross	Pick up from home	13.00 – 14.00
	Return home	15.45

Tuesday

Monks Cross	Pick up from home	13.00 – 14.00
	Return home	15.45

Wednesday

City Centre and Supermarkets	Pick up from home	09.00 – 10.00
	Pick up city centre	11.15
	Return home	12.30

City Centre and Fossbank shops	Pick up from home	10.00 – 11.00
	Return home	14.30

Thursday

Monks Cross	Pick up from home	09.00 – 10.00
	Return home	11.30

Vangarde	Pick up from home	10.00 – 11.00
	Return home	14.30

Friday

Askham Bar	Pick up from home	09.00 – 10.00
	Return home	11.30

Micklegate

Monday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

Clifton Moor and Dunhelm	Pick up from home Return home	09.00 – 10.00 12.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Thursday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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City Centre and Fossbank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Askham Bar	Pick up from home Return home	13.00 – 14.00 15.45
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Dringhouses and Woodthorpe

Monday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

Askham Bar	Pick up from home Return home	13.00 – 14.00 15.45
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Thursday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Fishergate

Monday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Wednesday

Clifton Moor and Dunhelm	Pick up from home Return home	09.00 – 10.00 12.30
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Thursday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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Hull Road

Monday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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City Centre	Pick up from home Return home	10.00 – 11.00 14.30
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Thursday

City Centre and Foss bank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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Askham Bar	Pick up from home Return home	13.00 – 14.00 15.45
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Heworth : Huntington and New Earswick : Heworth Without

Monday

Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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City Centre and Foss bank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Thursday

Monks Cross	Pick up from home Return home	10.00 – 11.00 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Clifton Moor and Dunhelm	Pick up from home Return home	10.00 – 11.00 12.30
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Fulford and Heslington

Monday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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City Centre	Pick up from home Return home	13.00 – 14.00 15.45
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Thursday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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City Centre and Foss bank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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Askham Bar	Pick up from home Return home	13.00 – 14.00 15.45
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Guildhall

Monday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Tuesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Askham Bar	Pick up from home Return home	13.00 – 14.00 15.45
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Thursday

Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Askham Bar	Pick up from home Return home	09.00 – 10.00 11.30
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Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Clifton Moor and Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Haxby and Wigginton

Monday

Vangarde	Pick up from home Return home	10.00 – 11.00 14.30
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Tuesday

City Centre and Foss bank shops	Pick up from home Return home	10.00 – 11.00 14.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Wednesday

City Centre and Supermarkets	Pick up from home Pick up city centre Return home	09.00 – 10.00 11.15 12.30
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Monks Cross	Pick up from home Return home	13.00 – 14.00 15.45
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Thursday

Clifton Moor and Dunhelm	Pick up from home Return home	13.00 – 14.00 15.45
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Friday

Monks Cross	Pick up from home Return home	09.00 – 10.00 11.30
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Clifton Moor and Dunhelm	Pick up from home Return home	10.00 – 11.00 12.30
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